



OAG Overseas New Zealand



IN PARTNERSHIP WITH **INTREPID TRAVEL**

@outdooradventuregirlsuk

Our Travel Style

Our global network of local experts deliver the types of experiences that can't be Googled. Immersive trips that enable you to explore authentic local culture in a sustainable, experience-rich way. We love the highlights, but the real magic for us happens well away from a beaten path, the real life experiences you won't find in a search engine.

New Zealand Adventure 13 days/ 12 nights

About Your Trip

Start Location

Christchurch

Finish Location

Christchurch

Accommodation

12 nights Bedded Dorm

Rooming Requirements

4 - 6 bedded Dorm

Included Meals

Breakfast Box (12)

Dinner (2)

Transport

Per Daily Itinerary

Leader/Guide

English Speaking Leader
throughout

Included Activities

Per Daily itinerary

Entrance/Admission Fees

Where applicable with
included activities

Airport Transfers

Arrival transfer and departure
transfer included for booked group
flights.

Support

24-hour support from our local
office on **+64 9 520 5593**

Exclusions

- International Flights
- Any visas required
- Services not mentioned in the itinerary
- Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips for leaders, guide and driver
- Expenditure of personal nature
- Personal Insurance
- Optional activities

We offset these emissions on your behalf. But we know that is not enough, so we also have a [carbon reduction target](#).

Safe and responsible travel, always.

As you look to get back on the road, we continue to ensure our trips are safe for everyone. That includes our travellers, our leaders and crew and the people we visit along the way. Our health and safety policies follow recommendations from the World Health Organization and the World Travel & Tourism Council's (WTTC) Safe Travel protocols for tour operators. Before we resume trips in any destination, our itineraries undergo a comprehensive risk assessment and audit, while leaders and suppliers will complete COVID-19 health and safety training. We have also introduced specific policies around testing and vaccination for your safety.



Who we are

For over 30 years we've been taking travellers around the globe, on small group tours with like-minded Intrepid people. Our extensive COVID-19 Health & Safety Guidelines ensure your wellbeing is looked after during your travels.



Safe travels

We're with you every step of the way through our value chain - from our suppliers, to our on ground operations and leaders.



Certified B Corp

When we became certified as the world's largest travel B Corp in 2018, it was not only our official pledge to be a responsible business, but also a promise to be the best travel company for the world.

About your Tour Leader

Tour leader

On this trip you will be accompanied by one of our tour leaders. The aim of the tour leader is to take the hassle out of your travels and to help you have the best trip possible.

Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects. We aim to support local guides who have specialised knowledge of the regions we visit. If you were interested in delving deeper into the local culture at a specific site or location then your leader can recommend a local guide service in most of the main destinations of your trip.

New Zealand Adventure Itinerary

Day 1: 27th February 2027

Christchurch

Meals: Dinner

Welcome to New Zealand! Your adventure begins in Christchurch, the largest city in the South Island.

Meet up with your local leader for the welcome meeting at 5pm and then head out to get to know Christchurch. After being rocked by an earthquake in 2011, much of Christchurch's downtown was destroyed, but the locals are a resilient bunch and examples of the cool and creative ways they've rebuilt can be seen across the city. Perhaps the best example of this is the Christchurch Cathedral – rebuilt out of cardboard, this is now one of the city's most interesting architectural features.

This evening you'll head out with your group for a welcome dinner.

Arrival Transfer

If you are on the group transfer for the above flight, you'll be met by a transfer representative from our transfer supplier, Super Shuttle. Please follow the attached map to find the transfer pick up point. In case of flight cancellations, changes, if you experience severe delays at immigration, baggage collection or customs, or if you are not able to find the driver, please contact Super Shuttle using the number on your transfer document, or call Intrepid's local office via phone call or WhatsApp on +64 9 520 5593.

If you have booked a separate transfer, you'll be met in the arrivals hall by a transfer representative from our transfer supplier, Black Pearl. In case of flight cancellations, changes, if you experience severe delays at immigration, baggage collection or customs, or if you are not able to find the driver, please call Intrepid's local office via phone call or WhatsApp on +64 9 520 5593.

If you have any problems and cannot locate your driver on arrival, please call our Intrepid Emergency number on **+64 9 520 5593**

If you don't have a device or mobile coverage, Christchurch Airport has a free Wi-Fi connection so you can call that same number via an online application such as WhatsApp. There are also several information desks and tourist information desks around if you require further assistance.

Included Activities

Welcome Dinner

Accommodation

Haka House Christchurch Dorm Beds or similar

Day 2: 28th February 2027

Tekapo

Meals: Breakfast Box

This morning it's time to get on the road and drive to Lake Tekapo, a truly stunning sight with its bright blue waters and surrounding mountains. Keep an eye out for newlyweds snapping pictures in front of the Church of the Good Shepherd, boasting one of the world's most inspiring backdrops! Just when you thought things couldn't get better here, night-time reveals a whole new side of Tekapo.

After taking in the views, you'll set out on a scenic hike up Cowans Hill for a great introduction to the area.

Included

Cowans Hill Hike

Accommodation

Haka House Lake Tekapo - Dorm Beds or similar

Day 3: 1st March 2027

Queenstown

Meals: Breakfast Box

Before heading south, you'll visit Aoraki/Mount Cook National Park, where you'll have the chance to walk the Hooker Valley Track, weather and trail conditions permitting

After your visit, you'll continue toward Queenstown via the scenic Lindis Pass, stopping in Cromwell along the way to enjoy a classic New Zealand treat: a real fruit ice cream. You'll then make a final stop at Kawarau Gorge to watch the bungy jumpers in action before arriving in Queenstown.

Included Activities

Hooker Valley Track Hike

Cromwell Ice Cream Stop

Accommodation

Haka House Queenstown Lakefront - Dorm Beds or similar

Day 4: 2nd March 2027

Queenstown

Meals: Breakfast Box

Today is a full day in Queenstown! You will head out to experience part of the world-famous Routeburn Track, one of New Zealand's Great Walks. It's a fantastic chance to enjoy alpine scenery, native bush, and some of the region's best views.

Included Activities

Routeburn Track

Accommodation

Haka House Queenstown Lakefront - Dorm Beds or similar

Day 5: 3rd March 2025

Queenstown

Meals: Breakfast Box

Today, you will head to Milford Sound for a full Coach–Cruise–Coach experience from Queenstown.

It's a full-day adventure through spectacular it is one of the most popular spots in all New Zealand – Milford Sound, known locally as Piopiotahi. See why this location was dubbed the 'eighth wonder of the world' by Rudyard Kipling. Look out for bottlenose dolphins and fur seals and bask in the silence of the fiord as you sail past misting cascades, icy peaks, lush rainforest and twisting inlets.

Return to Queenstown in the evening.

Included Activities

Milford Sound Tour

Accommodation

Haka House Queenstown Lakefront - Dorm Beds or similar

Day 6: 4th March 2027

Queenstown

Meals: Breakfast Box

Today is a free day in Queenstown. In the morning, you will have the option to enjoy a local hike, either up to the Ben Lomond Saddle for alpine views or out to Bob's Cove for a gentler lakeside walk.

In the afternoon who can fill your time with adrenaline activities such such as the Shotover Jet, the Skyline Gondola, or simply relaxing and exploring Queenstown at their own pace.

Included Activities

None

Accommodation

Haka House Queenstown Lakefront - Dorm Beds or similar

Day 7: 5th March 2025

Wanaka

Meals: Breakfast Box

Today, guests will travel from Queenstown to Wānaka. Along the way, you'll stop for a drink at the iconic Cardrona Hotel, one of New Zealand's most historic and picturesque pubs. Upon arrival in Wānaka, the group will head out to walk the Mount Iron Track, a popular local hike offering great views over the lake and surrounding mountains.

The afternoon is free for you to enjoy in the evening everyone will take a leisurely walk to visit the famous Wānaka Tree.

Included Activities

Cardrona Hotel stop
Mount Iron Track Hike
Visit the Wānaka Tree

Accommodation

Haka House Wanaka - Dorm Beds or similar

Day 8: 6th March 2027

Wanaka

Meals: Breakfast Box

Today is a full day in Wānaka. You will be cycling the Wānaka and Hāwea trails, enjoying some of the region's most scenic lakeside and riverside paths. Along the way, there will be a stop for a bring-your-own picnic lunch, as well as time for a refreshing swim at the Clutha River seat.

It's a relaxed, active day with beautiful views and plenty of chances to enjoy the outdoors.

Included Activities

Cycling the Wānaka and Hāwea trails - E-Bike
Clutha River seat swim

Accommodation

Haka House Wanaka - Dorm Beds or similar

Day 9: 7th March 2027

Franz Josef

Meals: Breakfast Box

Today, guests will travel from Wānaka to Franz Josef via the beautiful Haast Pass. Along the way, they'll stop at the Lake Hāwea Lookout to take in the views before continuing through the dramatic landscapes of the pass. Time permitting, the group will also visit Lake Matheson, famous for its mirror-like reflections of Aoraki/Mt Cook.

The afternoon in Franz Josef is free for you to enjoy activities of their choice, whether that's exploring the village, relaxing, or booking an adventure experience.

Accommodation

Haka House Franz Josef - Dorm Beds or similar

Day 10: 8th March 2027**Franz Josef****Meals: Breakfast Box**

Today is a full day in Franz Josef. It's a guide day off, and guests will have a free morning to enjoy activities at your own pace, whether that's exploring the village, relaxing, or booking an optional adventure.

In the afternoon, you will take part in the Te Koha greenstone carving experience, where you will have the chance to carve their own pounamu keepsake.

Please note that some guests may complete this activity the day before, depending on scheduling.

Included Activities

Te Koha Greenstone Carving

Accommodation

Haka House Franz Josef - Dorm Beds or similar

Day 11: 9th March 2027**Christchurch****Meals: Breakfast Box**

Today, guests will travel from Franz Josef to Christchurch via the TranzAlpine train. After departing Franz Josef, the you will make your way to the station to board the iconic TranzAlpine, one of the world's great rail journeys.

The ride takes you across the Southern Alps, through stunning valleys and mountain scenery, before arriving in Christchurch.

Included Activities

TranzAlpine Train

Accommodation

Drifter - Christchurch - Dorm Beds or similar

Day 12: 10th March 2027**Christchurch****Meals: Breakfast Box, Dinner**

Today is the final day in New Zealand. You will join your guide for a Christchurch city tour, exploring key sights and learning about the city's history, regeneration, and local culture.

In the evening, the group will come together for a hands-on cooking class at Riverside Kitchen, a fun and delicious way to wrap up your New Zealand adventure.

Included Activities

Christchurch City Tour

Cooking Class at Riverside Kitchen Christchurch

Accommodation

Drifter - Christchurch - Dorm Beds or similar

Day 13: 11th March 2027

Christchurch

Meals: Breakfast

Say farewell to New Zealand and depart at any time. Please note standard check out is 11:00am.

Departure Transfer

Included on a group basis

Important Information

Problems and emergency contact information

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or local representative straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader or local representative may not be able to resolve a situation to your satisfaction - if this is the case, please ask the group leader or local representative to speak to their direct manager.

You may also choose to provide details in your online feedback, which we ask you to complete within 30 days of the end of your trip. Please do be aware that it is very difficult for us to provide any practical help after the trip is completed, so informing us while still travelling will give us the opportunity to resolve the issue in real-time.

For general contact details please use the following page: <https://www.intrepidtravel.com/contact-us>

In case of a genuine crisis or emergency, you can reach our local office on the numbers below:

Intrepid's Local Operator: +64 9 520 5593

Passports, visas and entry requirements

PASSPORT

You'll need a valid passport to travel internationally and most countries require your passport to have a minimum of 6 months validity, so remember to check the expiry date.

We need your passport information to get everything ready for your trip so it's important that the information on your booking matches your passport exactly. Please take care to provide the correct details. We recommend carrying a copy of the photo page of your passport while travelling and leaving a copy at home with family or friends.

VISAS & ENTRY REQUIREMENTS

Many countries require a visa and obtaining the correct visa for your trip and any countries you may transit through is your responsibility. We recommend you check your visa requirements as soon as you have booked your trip. This will ensure you have time to prepare your documents and for your visa application to be processed. You can check the entry requirements for your nationality on your government's foreign travel advisories, consular websites or on our page here: <http://www.intrepidtravel.com/visa-entry-requirements>

Some passport holders are required to request a NZeTA ((New Zealand Electronic Travel Authority) prior to travelling to New Zealand. It's important that you check the requirements prior to travel. For the most up to date information on this and all visa requirements, we recommend you contact the New Zealand embassy in your country or visit <http://www.immigration.govt.nz>

Medical and health information

GENERAL HEALTH

All travellers need to be in good physical health in order to participate fully on this trip. For the safety and wellbeing of yourself and others, if you are unwell prior to travelling, please stay at home and contact us to make alternative arrangements.

When selecting your trip please make sure you have read through the itinerary carefully and assess your ability to manage and enjoy our style of travel. Please note that if in the assessment of our group leader or local representative a traveller is unable to complete the itinerary without undue risk to themselves and/or the rest of the group, we reserve the right to exclude them from all or part of a trip without refund.

You should consult your doctor for up-to-date medical travel information or for any necessary vaccinations before departure. We recommend that you carry a first aid kit as well as any personal medical requirements in their original packaging as they may not easily be obtained while travelling. If you are carrying medication, ensure you check your government's foreign travel advice for any local restrictions or requirements.

Food and dietary requirements

While travelling with us you'll experience the vast array of wonderful food available in the world. Your group leader or local representative will be able to suggest restaurants to try during your trip. To give you the maximum flexibility in deciding where, what and with whom to eat, generally not all meals are included in the trip price. This also gives you more budgeting flexibility. As a rule our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. If you have dietary requirements and/or food allergies, please let your booking agent know prior to departure.

New Zealand is renowned for its fresh air and clean waters. Fresh food, including dairy (amazing cheese and milk), produce, seafood and meat - especially lamb. From high end restaurants and gastro pubs and cafe's to local restaurants and suburban dairies there is plenty of choice for all budgets. Wine is also done extremely well in NZ and not just sav blanc, but excellent pinot's and cool climate red's.

Vegetarians and Vegans are well catered for in New Zealand and most restaurants and cafe's will have a good selection of vegetarian meals. Gluten and Lactose free diets are also well catered for.

Tap water is safe and delicious in cities and towns. Further out of town its best to check with your guide if in doubt. Please bring a reusable bottle and drink tap water where you can. You'll use less plastic, saving both the environment and money.

New Zealand has strict laws regarding arriving with fruit and veg into the country. Please pay attention to signs when arriving internationally.

Please budget approximately \$15 per lunch, and \$20 - \$40 for each dinner, perhaps a little more if you intend to also enjoy a glass of wine or beer with your meal.

Accommodation

PRIVATE ROOM SUPPLEMENT

A supplement for a private room is bookable on this trip, subject to availability at the time of booking. If you are a single traveller this will give you a single room. Please note that due to the small properties we use there is only a limited amount of private room supplements available per trip departure. If you would like to book this service or enquire about availability please speak to your booking agent.

Money matters

SPENDING MONEY

When it comes to spending money on the trip, every traveller is a little different. You know your spending habits better than we do, so please budget an appropriate amount for things like optional meals, drinks, shopping, optional activities, and laundry. Make sure you have read the itinerary and inclusions thoroughly so you know what is included in the trip price and what you may need to pay for while travelling.

The currency of New Zealand is the New Zealand dollar .

For the latest exchange rate refer to <http://www.xe.com> prior to travel.

The most convenient and cheapest way to acquire money is via an Automated Teller Machine (ATM). This allows you to draw funds from your personal account at a superior exchange rate. Most ATMs will also give you a cash advance

on your credit card but be wary of high fees imposed by banks for this service. Bank fees for these withdrawals can be either a flat rate or a percentage of the amount withdrawn. Check with your bank for information on their international fees. There are ATMs (which accept both Visa and MasterCard) throughout the main stops on our itinerary and these are also accepted by the majority of local service providers. When leaving home don't forget your PIN number and make sure you know the telephone number for cancelling your card if it is stolen.

CONTINGENCY FUNDS

We try to plan for every eventuality, but there are still some things beyond our control. We reserve the right to change an itinerary after departure due to local circumstances or a Force Majeure Event. In such emergency circumstances, the additional cost of any necessary itinerary alterations will be covered by you. Please note we are not responsible for any incidental expenses that may be incurred as a result of the change of itineraries including but not limited to visas, vaccinations or non-refundable flights. Make sure you have access to an extra US\$500 for emergencies (e.g. severe weather, natural disasters, civil unrest) or other events that result in unavoidable changes to the itinerary (e.g. transport strikes or cancellations, airport closures). Sometimes these things necessitate last-minute changes to enable our trips to continue to run, and as a result, there may be some extra costs involved. The recommended amount is listed in USD for the relatability of universal travellers, however, local currency may be needed once in the country to cover these costs.

Packing

What you need to bring will vary according to the trip style you have chosen, the countries you are visiting and when you are travelling. Generally speaking, we recommend you pack as lightly as possible and make sure that you are able to carry and lift your own luggage and walk with it for short distances or up or down a flight of stairs. Our travellers usually find the smaller their luggage is, the more they enjoy the trip not having to worry about carrying heavy bags! Aim to keep your main luggage under 15kg.

Many travellers carry their luggage in a compact smaller suitcase or backpack with wheels. We recommend your bag has carry straps or handles so it is easy to lift and carry for the times you are unable to wheel it (ie. on rough surfaces or up steps).

If you are taking overnight trains, or primarily using public transport then the smaller your luggage the easier it will be to store under or above bunks. Large suitcases may not be able to be taken on board. A lockable bag or small padlock for your bag will be useful especially when travelling on public transportation as well.

You'll also need a day pack/bag to carry water, camera, swimming suit, waterproof pouch/bag for phone, hiking shoes and jacket etc. when you're exploring during the day.

Below we have listed the essentials for this trip:

<https://www.intrepidtravel.com/packing-list>

CLOTHING & CLIMATE

New Zealand has relaxed attitudes to standards of dress, however there are a few practical considerations. New Zealand has a temperate climate but be prepared for colder temperatures, wet weather and a very strong sun, no matter the time of year. It is wise to bring layers for colder spells, and a sunhat and sunglasses are a must. New Zealand also receives quite a bit of rainfall throughout the year, and weather forecasts change frequently and rapidly. As you will spend a lot of time outside exploring it is essential that you bring wet weather gear, especially when you plan on doing some hiking.

LUGGAGE RESTRICTIONS:

Pack only your bare essentials. Due to limited space and strict road laws limiting gross weight of vehicles, you are required to limit your luggage to one reasonable sized suitcase or backpack (maximum weight limit of 20kg) and a small airways bag/day pack, which can be carried inside the coach. We cannot guarantee to carry overweight or oversized luggage.

WATER BOTTLE

Please bring your own water bottle to refill along the way. Although it can be difficult to avoid bottled water when travelling, please use the water dispensers which are provided on some of our vehicles and at some of our accommodation. Your group leader or local representative will advise whether tap water is safe to drink in your destination, and if it is, you can simply refill it with tap water. When unable to avoid bottled water, it is better to buy the largest available and distribute it into your smaller bottle for the day. If you are walking or trekking as part of your trip you will need to carry at least 2L of water with you.

Group Leader

All Intrepid group trips are accompanied by one of our group leaders. In New Zealand your group leader is also your driver, taking you from start to finish in a coaster vehicle. The aim of the group leader is to take the hassle out of your travels and to help you have the best trip possible. Our crew are chosen for their driving skills, their knowledge of the country, their personality, and of course their leadership abilities. We also use local guides where we think more specific knowledge will add to the enjoyment of the places we are visiting - we think it's the best of both worlds.

Safety

Most national governments provide regularly updated foreign travel advice on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure and ensure that your travel insurance covers you for all destinations and activities on your trip. Please refer to our website's safety page for links to major travel advisories and updates on safety issues affecting our trips here: <https://www.intrepidtravel.com/travel-alerts>

We strongly recommend the use of a neck wallet or money belt while travelling, for the safe-keeping of your passport, flight tickets, cash and other valuable items. Leave your jewellery at home - you won't need it while travelling. Many of our hotels have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage.

Your group leader or local representative will accompany you on all included activities, however, during your trip you'll have some free time to pursue your own interests or relax and take it easy. While your group leader or local representative will assist you with the available options in a given location, please note that any optional activities you undertake are not part of your Intrepid itinerary, and Intrepid makes no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Please also note that your group leader or local representative has the authority to amend or cancel any part of the trip itinerary if it's deemed necessary due to safety concerns.

Intrepid's operational safety policies can be viewed on our website at the link below. We recommend that you take a moment to read through this information before travelling, and would appreciate any feedback on how safety is being managed on our trips.

<https://www.intrepidtravel.com/safety-guidelines>

Community guidelines

Intrepid won't tolerate any kind of violence, harassment (whether physical, verbal or sexual), or disrespect toward fellow travellers, our teams or local communities.

To ensure the wellbeing of everyone on the trip, decisions made by your group leader are final.

Romantic relationships between travellers and group leader or local representative are not permitted while on trip.

Any behaviour that prevents your leader from continuing the itinerary as planned, breaks local laws or opposes any of these guidelines may result in Intrepid denying your booking or removing you from the trip.

If something concerns you during your travels, please speak to your group leader immediately. Alternatively, you can contact us on the emergency contact number detailed in the Problems and Emergency Contact Information section of this Essential Trip Information.

Travelling on a group trip

As you travel on a group trip you will be exposed to all the pleasures and maybe some of the frustrations of travelling in a group. Your fellow travellers will probably come from all corners of the world and likely a range of age groups too. We ask you to be understanding of the various needs and preferences of your group - patience with your fellow travellers is sometimes required for the benefit of everyone's travel experience. Remember too that you have responsibilities to the group. If you are requested to be at a place at a certain time, ensure that you don't keep the rest of the group waiting. We have found time and time again that the very best trips we operate are those where the dynamics within the group work well - this takes just a little effort on your part. Due to privacy reasons, we are unable to provide you with contact details and any personal information about your fellow travellers booked on your trip prior to departure.

SOLO TRAVELLERS

The beauty of our style of travel is that it caters to travellers who are travelling solo and who want to meet and share experiences with like-minded people.

On our trips rooming is organised on a twin-share basis. We pair up solo travellers with another traveller of the same gender as per the gender marker on each of their passports.

As a responsible tour operator, we strive to create a safe and inclusive environment for everyone. In the case that your gender identity differs from what is indicated on your passport, please contact us so that we can discuss rooming options with you.

We also have an optional single supplement available on most trips for travellers who prefer to have their own room. Please note that this only applies to accommodation during the tour. Pre-trip and post-trip accommodation booked through us will be on a single room basis.

On a small selection of itineraries some accommodations are booked on an open gender, multi-share basis (for example on a felucca in Egypt or an overnight train in Vietnam). In those instances it will clearly be stated in our Essential Trip Information prior to booking and travelling.

Travel insurance

Travel insurance is compulsory on all our trips for those travelling internationally. We require that at a minimum you are covered for medical expenses including emergency repatriation. If you are travelling within your home country or region please confirm before travel that you are entitled to access the public medical system easily should an accident occur. We strongly recommend all travellers have a policy that also covers personal liability, cancellation, curtailment and loss of luggage or personal effects. For international trips, you will not be permitted to join the group until evidence of travel insurance and the insurance company's 24-hour emergency contact number has been sighted by your group leader or local representative.

If you have credit card insurance your group leader or local representative will require details of the participating insurer/underwriter, the level of coverage, policy number, and emergency contact number rather than the bank's name and your credit card details. Please contact your bank for these details prior to arriving in-country.

For travellers who reside within the European Union, Switzerland or USA the requirement to purchase travel insurance cannot be compulsory. However the purchase of travel insurance is still highly recommended, and travellers from these regions who decline travel insurance when travelling outside of their home region must sign a Travel Insurance Waiver Form at the Group Meeting, recognizing personal responsibility for emergency medical and repatriation costs should they arise.

For assistance with travel insurance or other services, please visit the link below:

<https://www.intrepidtravel.com/booking-resources/our-services>

Australians travelling to New Zealand are eligible for publicly funded health care whilst in New Zealand. This medical care generally covers emergency treatment and is free.

Please note that Intrepid travellers still require comprehensive travel insurance to cover against emergency repatriation, personal liability, cancellation, curtailment and loss of luggage and personal effects.

Responsible travel

Our Responsible Travel Policy outlines our commitment to preserving the environment, supporting local communities, protecting the vulnerable, and giving back to the places we travel. All our trip group leaders or local representatives, suppliers, and staff are trained on these principles and are core to us delivering sustainable, experience-rich travel.

Explore the different parts of our Responsible Travel Policy by visiting:
<https://www.intrepidtravel.com/responsible-travel>

Booking Conditions

By booking this Intrepid Travel Tailor-Made Adventure, you agree to the Intrepid Standard Booking Conditions <https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions> and any deviations specified below that apply to your Tailor-Made booking as set out below.

If you are making a booking on behalf of a group, you must ensure each traveller has read and agrees to our Booking Conditions before making the booking.

- You must provide a travellers' name list and details including name as per passport, passport number and expiration date, nationality, DOB, gender, rooming requirements, dietary requirements, medical concerns at least 60 days prior to departure of the trip.
- All rates are per person, based on indicated numbers travelling together as one movement. Any changes to the group size at any time before or after confirmation of services will require the trip to be repriced.
- The details set out in your proposal are a quotation only. The pricing and itinerary are subject to availability of accommodation, transport, leaders, and other suppliers at time of booking. We reserve the right to amend and requote itinerary if such suppliers are not available.
- By making your payment, you are agreeing to the most recent itinerary and price quote. All revisions will be subject to requote and additional approval.
- A contract will exist when we accept your deposit.
- If we, or a third-party operator, is required to make amendments to your original proposal, subsequent pricing may become applicable to your booking.
- Any changes to the itinerary made by you AFTER services have been confirmed will require a revised quote and may be subject to an additional charge (as levied by hotels, ground operators or airlines). No additional changes are permitted within 30 days prior to departure.
- Hotels listed in the quote are indicative only and are subject to change. If the hotel listed in the quote is unavailable, we will confirm an alternative hotel of similar standard.
- If complimentary transfers are included, (on a group basis) they are only applicable if going to accommodation booked through us. Please advise flight arrival details (flight number and arrival time) at least 30 days prior to departure if you wish to have this transfer provided. There is no guarantee we can arrange this transfer if we receive these details within 30 days of departure.
- Some Tailor-Made tours, such as our Tailor-Made Australia trips, may have cancellation terms that deviate from those set out in the Intrepid Standard Booking Conditions. Your Tailor-Made consultant will advise you of the cancellation conditions that apply to your booking prior to you paying your deposit.
- You acknowledge that you are choosing to travel at a time where you may be exposed to the COVID-19 virus. We will take all reasonable steps to ensure your safety and may require you to follow additional safety protocols before and during your trip. Depending on the most recent health information available to us, we may require you to comply with mandatory health policies, including the need for proof of vaccination or medical tests. More information can be found on our Covid-19 Customer Information page [here](#). Please note that these policy requirements are subject to change following advice from relevant authorities.