



OAG Overseas Madeira



IN PARTNERSHIP WITH **INTREPID TRAVEL**

#OutdoorAdventureGirls

Our Travel Style

Our global network of local experts deliver the types of experiences that can't be Googled. Immersive trips that enable you to explore authentic local culture in a sustainable, experience-rich way. We love the highlights, but the real magic for us happens well away from a beaten path, the real life experiences you won't find in a search engine.

OAG Madeira 7 days/ 6 nights

About Your Trip

Start Location/Finish Location

Funchal

Accommodation

6 nights Hotel

Rooming Requirements

Twin Share/Single

Included Meals

Breakfast (6)

Lunch (5)

Dinner (4)

Transport

Air conditioned private vehicle throughout

Leader/Guide

English Speaking Leader throughout

Included Activities

Per Daily itinerary

Entrance/Admission Fees

Where applicable with included activities

Airport Transfers

Arrival transfer included on a group basis

Departure transfer included on a group basis

Support

24-hour support from our local office +49 8024 4679 540 and +34 669 547 588

Exclusions

- International Flights
- Any visas required
- Services not mentioned in the itinerary
- Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips for leaders, guide and driver
- Expenditure of personal nature
- Personal Insurance
- Optional activities

We offset these emissions on your behalf. But we know that is not enough, so we also have a [carbon reduction target](#).

Safe and responsible travel, always.

As you look to get back on the road, we continue to ensure our trips are safe for everyone. That includes our travellers, our leaders and crew and the people we visit along the way. Our health and safety policies follow recommendations from the World Health Organization and the World Travel & Tourism Council's (WTTC) Safe Travel protocols for tour operators. Before we resume trips in any destination, our itineraries undergo a comprehensive risk assessment and audit, while leaders and suppliers will complete COVID-19 health and safety training. We have also introduced specific policies around testing and vaccination for your safety.



Who we are

For over 30 years we've been taking travellers around the globe, on small group tours with like-minded Intrepid people. Our extensive COVID-19 Health & Safety Guidelines ensure your wellbeing is looked after during your travels.



Safe travels

We're with you every step of the way through our value chain - from our suppliers, to our on ground operations and leaders.



Certified B Corp

When we became certified as the world's largest travel B Corp in 2018, it was not only our official pledge to be a responsible business, but also a promise to be the best travel company for the world.

About your Tour Leader

Tour leader

On this trip you will be accompanied by one of our tour leaders. The aim of the tour leader is to take the hassle out of your travels and to help you have the best trip possible.

Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects. We aim to support local guides who have specialised knowledge of the regions we visit. If you were interested in delving deeper into the local culture at a specific site or location then your leader can recommend a local guide service in most of the main destinations of your trip.

OAG Madeira Itinerary

Day 1: 03 October 2025

Funchal

Meals included: Dinner

The archipelago of Madeira is located an armful of miles from the Moroccan coast, with a temperate climate thanks to the ocean, the temperatures are stable there all year round, protecting it from heat waves in summer and winter frosts. You will be amazed by the gigantism and the unusual variety of plant species, and by the fascinating variety of landscapes. On foot, by mountain bike, or at sea, we offer you an active discovery of this island, an adventure trip to Madeira not to be missed!

If time permits, your guide will take you on a walking tour of Funchal. A briefing on your tour will take place back at the hotel at 7:30pm. A welcome dinner is included after at the hotel.

Arrival Transfer

Included on a group basis

You will be met after exiting the terminal building to the outside. As you exit, please look for Intrepid/Outdoor Adventure Girls sign. There is no designated area for transfer drivers to wait inside the building so please take your time to look around after exiting to the outside through the last glass automatic door.

If you have any problems and cannot locate your driver on arrival, please call our Intrepid Emergency number on **+49 8024 4679 540**

If you don't have a device or mobile coverage, Funchal Airport has a free Wi-Fi connection so you can call that same number via an online application such as WhatsApp. There are also several information desks and tourist information desks around if you require further assistance.

Included Activities

Welcome Dinner

Accommodation

Vila Lusitania or similar

Rua Fundação Zino 26, São Martinho,

9000-120 Funchal, Portugal

Ph: +351 291 773 603

Special Information

If you're going to be late, please inform the hotel reception. You can check in at the joining point hotel anytime after 2 pm. While early check-in is not guaranteed, feel free to store your luggage there if you arrive with some time to spare. We'll be collecting your insurance details and next of kin information at your meeting, so please have these on hand in the evening.

Day 2: 04 October 2025**Rabaçal and 25 fountains - Waterfall of the Angels - Funchal****Meals included: Breakfast, Lunch, Dinner**

Transfer to the Paul da Serra plateau at 1290m altitude. We are at the mouth of the longest valley called "Ribeira da Janela", where it's 16 km long. Here, two colors predominate: the exuberant green of the original "Laurisilva" forest which covers the mountains, and the blue of the sky and the ocean. The trees form a dark and humid undergrowth favouring the appearance of ferns, moss, mushrooms and the endemic Madeira blueberry bush. This place is ideal for observing the Madeira wren and the Trocaz pigeon, both of which are endemic species.

We reach the forest house of Rabaçal then we go to Risco where we admire the 100m high waterfall. We continue to 25 Fontes where the springs that give the name to this levada gush through the rocks. On the way back, we cross an 800m long tunnel, opening onto the southern slope and its eucalyptus forest. On the way back to Funchal, you pass by the Waterfall of the Angels,. The waterfall gracefully descends from the heights of the surrounding cliffs, creating an ethereal mist that dances in the air. The lush greenery that frames the waterfall adds to the idyllic scene, making it a picture-perfect spot for nature enthusiasts and avid photographers.

4/5 hours hiking

Elevation +200m / -200m

Private vehicle - 1 hour drive there and 1 hour drive back

Included Activities

Guided hike

Accommodation

Vila Lusitania or similar

Day 3: 05 October 2025**Crossing the Picos****Meals included: Breakfast, Lunch**

We head towards the Picos (1810m) for a high hike, certainly the most spectacular of your stay.

On foot, we reach Pico Ruivo, the highest point of Madeira at (1861m). This summit takes its name from the colour of the rock, of pyroclastic type which comes from slag and lapilli ejected by volcano eruptions. From Pico Ruivo, we can admire the island in its entirety, the green and wild valleys of the north coast, the Caldeirao Verde valley with Sao Jorge and Santana, Porto da Cruz and the Eagle point but also the Sao Lourenço point which winds through the water.

5 hours hiking

Elevation: +600m / -600m

Private transfer - 40 minutes to Pico do Arreiro / 1 hour from Achada do Teixeira

Included Activities

Guided hike

Accommodation

Vila Lusitania or similar

Day 4: 06 October 2025**Fanal Forest- Porto Moniz Natural swimming pools - Cabo Girao**

Meals included: Breakfast, Lunch, Dinner

Beginning at the Paúl da Serra (Assobiadores) plateau, Vereda do Fanal is 10.8 km long and has an estimated duration of 4 hours, offering hikers the opportunity to cross a wide green area of the indigenous Laurissilva forest.

Here, this forest area endemic of Madeira, a Unesco Natural World Heritage Site, is in a perfect state of conservation and development. This is a area of great natural beauty, which accompanies the whole experience of hiking along Vereda do Fanal.

After the hike, we head towards Porto Moniz to swim in the natural pools, if weather permits. On the way back to Funchal, we will stop at Cabo Girao, one of the most famous attractions on the island and the highest cliff in Europe (589m). You can walk on the skywalk, a glass platform allowing you to see the void just below us. You can also take the cable car to admire the grandeur of the cliff from the beach below.

4 hours of hiking

Elevation: +270m / -540m

Private transfers- 55 minutes to Paul da Serra/ 35 minutes from Paul da Serra to Porto Moniz/1 hour from Porto Moniz to Funchal

Included Activities

Guided hike with swimming in natural pools

Accommodation

Vila Lusitania or similar

Day 5: 07 October 2025**Ponta de Sao Lourenço**

Meals included: Breakfast, Lunch

It's only a short 25-minute transfer to Abra Bay to hike to Pointe de São Lourenço at the eastern end of the island.

We take a narrow and rocky path and progress in a unique universe, entirely mineral, with multicolored cornices. The ocher and red of the basaltic rocks contrast with the deep blue of the ocean, between the peaceful Bay of Abra in the south and the always agitated coast in the north. In good weather, we can see Porto Santo, the desert islands and the central mountain range where the highest peaks are found.

After the picnic, you return to your starting point by boat. A vehicle picks you up to take you back to your hotel where you can enjoy the rest of the day freely.

3-4 hours of hiking

Elevation: +500 / -500

Private transfers- 35 minutes drive there and 35 minutes drive back

Included Activities

Guided hike

Accommodation

Vila Lusitania or similar

Day 6: 08 October 2025

Funchal

Meals included: Breakfast, Lunch, Dinner

Spend your morning discovering Funchal. Take a stroll in the oldtown. where you'll find alleys that invite you to stroll, then quietly you reach the "Mercado dos lavradores", the famous market of Funchal. This market will charm you with its festival of colours, tropical fruits, vegetables of all kinds but also its flowers, wicker baskets, fish...And its sellers in Madeira costume!

Then you continue your discovery of the city where you can find a cable car, botanical garden and even a wicker sled ride through the streets of Funchal.

Included Activities

Guided city tour

Accommodation

Vila Lusitania or similar

Day 7: 09 October 2025

Funchal

Meals included: Breakfast

There are no plans today and you can depart at any time. Please note standard hotel check out is 10:00am.

Departure Transfer

Included on a group basis

Important Information

Problems and emergency contact information

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or local representative straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader or local representative may not be able to resolve a situation to your satisfaction - if this is the case, please ask the group leader or local representative to speak to their direct manager.

You may also choose to provide details in your online feedback, which we ask you to complete within 30 days of the end of your trip. Please do be aware that it is very difficult for us to provide any practical help after the trip is completed, so informing us while still travelling will give us the opportunity to resolve the issue in real-time.

For general contact details please use the following page: <http://www.intrepidtravel.com/ourtrips/contact/>

If you have booked an arrival transfer, and you experience severe delays at immigration, baggage collection or customs, or if you are not able to find the driver, please contact the transfer operator directly on the number listed in the joining point instructions in the section above.

In case of a genuine crisis or emergency, you can reach our local office on the numbers below:

Intrepid's Local Operator: +49 8024 4679 540

Passports, visas and entry requirements

PASSPORT

You'll need a valid passport to travel internationally and most countries require your passport to have a minimum of 6 months validity, so remember to check the expiry date.

We need your passport information to get everything ready for your trip so it's important that the information on your booking matches your passport exactly. Please take care to provide the correct details. We recommend carrying a copy of the photo page of your passport while travelling and leaving a copy at home with family or friends.

VISAS & ENTRY REQUIREMENTS

Many countries require a visa and obtaining the correct visa for your trip and any countries you may transit through is your responsibility. We recommend you check your visa requirements as soon as you have booked your trip. This will ensure you have time to prepare your documents and for your visa application to be processed. You can check the entry requirements for your nationality on your government's foreign travel advisories, consular websites or on our page here: <http://www.intrepidtravel.com/visa-entry-requirements>

Medical and health information

GENERAL HEALTH

All travellers need to be in good physical health in order to participate fully on this trip. For the safety and wellbeing of yourself and others, if you are unwell prior to travelling, please stay at home and contact us to make alternative arrangements.

When selecting your trip please make sure you have read through the itinerary carefully and assess your ability to manage and enjoy our style of travel. Please note that if in the assessment of our group leader or local

representative a traveller is unable to complete the itinerary without undue risk to themselves and/or the rest of the group, we reserve the right to exclude them from all or part of a trip without refund.

You should consult your doctor for up-to-date medical travel information or for any necessary vaccinations before departure. We recommend that you carry a first aid kit as well as any personal medical requirements in their original packaging as they may not easily be obtained while travelling. If you are carrying medication, ensure you check your government's foreign travel advice for any local restrictions or requirements.

Food and dietary requirements

While travelling with us you'll experience the vast array of wonderful food available in the world. Your group leader or local representative will be able to suggest restaurants to try during your trip. To give you the maximum flexibility in deciding where, what and with whom to eat, generally not all meals are included in the trip price. This also gives you more budgeting flexibility. As a rule our groups tend to eat together to enable you to taste a larger variety of dishes and enjoy each other's company. If you have dietary requirements and/or food allergies, please let your booking agent know prior to departure.

Money matters

SPENDING MONEY

When it comes to spending money on the trip, every traveller is a little different. You know your spending habits better than we do, so please budget an appropriate amount for things like optional meals, drinks, shopping, optional activities, and laundry. Make sure you have read the itinerary and inclusions thoroughly so you know what is included in the trip price and what you may need to pay for while travelling.

EUROPE

The Euro (EUR) is the official currency in the following destinations: Andorra, Austria, Belgium, Croatia, Cyprus, Estonia, Finland, France, Germany, Greece, Ireland, Italy, Kosovo, Latvia, Lithuania, Luxembourg, Malta, Madeira, Montenegro, the Netherlands, Portugal, Slovakia, Slovenia, Spain. All other European countries still have their own national currencies.

You can use your credit/debit card in ATMs, which are common throughout Europe. Before leaving home, check with your bank regarding fees you may be charged for using your card overseas. You can obtain EUR cash prior to arriving through normal outlets such as banks and currency exchange offices.

BUDGET

Please budget for additional meals and expenses while on your trip. We suggest EUR 525.00 for meals not included on this trip. Our suggestion is based on past traveller feedback but you may choose to spend more or less.

TIPPING

If you're happy with the services provided a tip - though not compulsory - is appropriate. While it may not be customary to you, it's of great significance to the people who will take care of you during your travels, inspires excellent service, and is an entrenched feature of the tourism industry across many Intrepid destinations. The following amounts are per person suggestions based on local considerations and feedback from our past travellers: In local markets and basic restaurants and cafes - round your bill up to the nearest €1. In more up-market restaurants we suggest 5% to 10% of your bill. Throughout your trip you may at times have a local guide in addition to your tour leader. We suggest €2-€3 per day for local guides. You may also have a range of drivers on your trip. Some may be with you for a short journey while others may be with you for several days. We would suggest a higher tip for those more involved with the group, however we suggest €1-€2 per day for drivers. You may also consider tipping your tour leader for outstanding service throughout your trip. The amount is entirely a personal preference, however as a guideline €4-€5 per person, per day can be used. Of course you are free to tip more or less as you see fit, depending on your perception of service quality and the length of your trip. Remember, a tip is not compulsory and should only be given when you receive excellent service. In total, we recommend you budget approx €5-€10 per day of your trip to cover tipping.

CONTINGENCY FUNDS

We try to plan for every eventuality, but there are still some things beyond our control. We reserve the right to change an itinerary after departure due to local circumstances or a Force Majeure Event. In such emergency circumstances, the additional cost of any necessary itinerary alterations will be covered by you. Please note we are not responsible for any incidental expenses that may be incurred as a result of the change of itineraries including but not limited to visas, vaccinations or non-refundable flights. Make sure you have access to an extra US\$500 for emergencies (e.g. severe weather, natural disasters, civil unrest) or other events that result in unavoidable changes to the itinerary (e.g. transport strikes or cancellations, airport closures). Sometimes these things necessitate last-minute changes to enable our trips to continue to run, and as a result, there may be some extra costs involved. The recommended amount is listed in USD for the relatability of universal travellers, however, local currency may be needed once in the country to cover these costs.

Packing

What you need to bring will vary according to the trip style you have chosen, the countries you are visiting and when you are travelling. Generally speaking, we recommend you pack as lightly as possible and make sure that you are able to carry and lift your own luggage and walk with it for short distances or up or down a flight of stairs. Our travellers usually find the smaller their luggage is, the more they enjoy the trip not having to worry about carrying heavy bags! Aim to keep your main luggage under 15kg.

Many travellers carry their luggage in a compact smaller suitcase or backpack with wheels. We recommend your bag has carry straps or handles so it is easy to lift and carry for the times you are unable to wheel it (ie. on rough surfaces or up steps).

If you are taking overnight trains, or primarily using public transport then the smaller your luggage the easier it will be to store under or above bunks. Large suitcases may not be able to be taken on board. A lockable bag or small padlock for your bag will be useful especially when travelling on public transportation as well.

You'll also need a day pack/bag to carry water, camera, swimming suit, waterproof pouch/bag for phone, hiking shoes and jacket etc. when you're exploring during the day.

Below we have listed the essentials for this trip:

<https://www.intrepidtravel.com/packing-list>

WATER BOTTLE

Please bring your own water bottle to refill along the way. Although it can be difficult to avoid bottled water when travelling, please use the water dispensers which are provided on some of our vehicles and at some of our accommodation. Your group leader or local representative will advise whether tap water is safe to drink in your destination and if it is you can simply refill with tap water. When unable to avoid bottled water it is better to buy the largest available and distribute into your smaller bottle for the day. If you are walking or trekking as part of your trip you will need to carry at least 2L of water with you.

Climate and seasonal information

SUMMER

Summer temperatures can be extreme in many of the regions visited (over 40°C/104°F), which can be uncomfortable. It's important to use sun protection and drink plenty of water. Please carefully consider the time of the year you wish to travel and your suitability to that season.

SHOULDER SEASON

In contrast, weather in shoulder season can be unpredictable, and snow is not unheard of at higher altitudes. If you travel at the start or towards the end of the European season please pack accordingly with warm and/or waterproof clothes (preferably layers). The advantage of travelling during this time is that there are less tourists around.

EUROPEAN LEADERS

Intrepid trips in Europe are accompanied by one of our local European group leaders. 'Local' in this context means a leader who is European or lives in Europe.

We also aim to support local guides in the individual cities or locations we travel to. If you are interested in delving deeper into the local culture at a specific site or location then your leader can recommend an optional local guide service in most of the main destinations of your trip.

Safety

Most national governments provide regularly updated foreign travel advice on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure and ensure that your travel insurance covers you for all destinations and activities on your trip. Please refer to our website's safety page for links to major travel advisories and updates on safety issues affecting our trips here: <https://www.intrepidtravel.com/travel-alerts>

We strongly recommend the use of a neck wallet or money belt while travelling, for the safe-keeping of your passport, flight tickets, cash and other valuable items. Leave your jewellery at home - you won't need it while travelling. Many of our hotels have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage.

Your group leader or local representative will accompany you on all included activities, however, during your trip you'll have some free time to pursue your own interests or relax and take it easy. While your group leader or local representative will assist you with the available options in a given location, please note that any optional activities you undertake are not part of your Intrepid itinerary, and Intrepid makes no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Please also note that your group leader or local representative has the authority to amend or cancel any part of the trip itinerary if it's deemed necessary due to safety concerns.

Intrepid's operational safety policies can be viewed on our website at the link below. We recommend that you take a moment to read through this information before travelling, and would appreciate any feedback on how safety is being managed on our trips.

<https://www.intrepidtravel.com/safety-guidelines>

Community guidelines

Intrepid won't tolerate any kind of violence, harassment (whether physical, verbal or sexual), or disrespect toward fellow travellers, our teams or local communities.

To ensure the wellbeing of everyone on the trip, decisions made by your group leader are final.

Romantic relationships between travellers and group leader or local representative are not permitted while on trip.

Any behaviour that prevents your leader from continuing the itinerary as planned, breaks local laws or opposes any of these guidelines may result in Intrepid denying your booking or removing you from the trip.

If something concerns you during your travels, please speak to your group leader immediately. Alternatively, you can contact us on the emergency contact number detailed in the Problems and Emergency Contact Information section of this Essential Trip Information.

Travel insurance

Travel insurance is compulsory on all our trips for those travelling internationally. We require that at a minimum you are covered for medical expenses including emergency repatriation. If you are travelling within your home country or region please confirm before travel that you are entitled to access the public medical system easily should an accident occur. We strongly recommend all travellers have a policy that also covers personal liability, cancellation, curtailment and loss of luggage or personal effects. For international trips, you will not be permitted to join the group until evidence of travel insurance and the insurance company's 24-hour emergency contact number has been sighted by your group leader or local representative.

If you have credit card insurance your group leader or local representative will require details of the participating insurer/underwriter, the level of coverage, policy number, and emergency contact number rather than the bank's name and your credit card details. Please contact your bank for these details prior to arriving in-country.

For travellers who reside within the European Union, Switzerland or USA the requirement to purchase travel insurance cannot be compulsory. However the purchase of travel insurance is still highly recommended, and travellers from these regions who decline travel insurance when travelling outside of their home region must sign a Travel Insurance Waiver Form at the Group Meeting, recognizing personal responsibility for emergency medical and repatriation costs should they arise.

For assistance with travel insurance or other services, please visit the link below:

<https://www.intrepidtravel.com/booking-resources/our-services>

Responsible travel

Our Responsible Travel Policy outlines our commitment to preserving the environment, supporting local communities, protecting the vulnerable, and giving back to the places we travel. All our trip group leaders or local representatives, suppliers, and staff are trained on these principles and are core to us delivering sustainable, experience-rich travel.

Explore the different parts of our Responsible Travel Policy by visiting:

<https://www.intrepidtravel.com/responsible-travel>

DRESS CODE

In general, there are few dress restrictions in Europe. When visiting churches, monasteries or other religious sites modest dress is required - shorts or sleeveless tops may not be permitted, for both men and women.

The Intrepid Foundation

We created our not-for-profit, the Intrepid Foundation because you – our travellers – told us you wanted to make an even greater impact in the communities you visit.

The Foundation works by teaming up with partners around the world so that together we can deliver greater positive impact at scale. Partners are identified by our local staff who live and work in our destinations. They harness their powerful community connections to determine the issues that matter most and select local partners who can deliver real solutions.

Since 2002, the Intrepid Foundation has raised more than \$14million dollars and supported more than 160 communities worldwide. Now, with over 40 partners all over the world, your donations are helping to restore forests in Kenya, empower women in Honduras and promote elephant welfare in Laos, to name just a few.

For more information about the Intrepid Foundation, please ask your group leader or local representative or visit our website: <http://www.theintrepidfoundation.org/>

This trip supports Open Arms, which protects people fleeing from their home country to reach Europe by sea. Donations help Open Arms protect immigrants abandoned in international waters fleeing war, persecution and poverty. They collaborate with healthcare and frontline research teams to support immigrants through health emergencies or any other crisis and also work in their countries of origin to strengthen communities and build alternatives to irregular or unsafe immigration. Intrepid will double your impact by dollar-matching post-trip donations made to The Intrepid Foundation.

To find out more or make a donation, visit: <https://www.theintrepidfoundation.org/t/open-arms>

Booking Conditions

By booking this Intrepid Travel Tailor-Made Adventure, you agree to the Intrepid Standard Booking Conditions <https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions> and any deviations specified below that apply to your Tailor-Made booking as set out below.

If you are making a booking on behalf of a group, you must ensure each traveller has read and agrees to our Booking Conditions before making the booking.

- You must provide a travellers' name list and details including name as per passport, passport number and expiration date, nationality, DOB, gender, rooming requirements, dietary requirements, medical concerns at least 60 days prior to departure of the trip.
- All rates are per person, based on indicated numbers travelling together as one movement. Any changes to the group size at any time before or after confirmation of services will require the trip to be repriced.
- The details set out in your proposal are a quotation only. The pricing and itinerary are subject to availability of accommodation, transport, leaders, and other suppliers at time of booking. We reserve the right to amend and requote itinerary if such suppliers are not available.
- By making your payment, you are agreeing to the most recent itinerary and price quote. All revisions will be subject to requote and additional approval.
- A contract will exist when we accept your deposit.
- If we, or a third-party operator, is required to make amendments to your original proposal, subsequent pricing may become applicable to your booking.
- Any changes to the itinerary made by you AFTER services have been confirmed will require a revised quote and may be subject to an additional charge (as levied by hotels, ground operators or airlines). No additional changes are permitted within 30 days prior to departure.
- Hotels listed in the quote are indicative only and are subject to change. If the hotel listed in the quote is unavailable, we will confirm an alternative hotel of similar standard.
- If complimentary transfers are included, (on a group basis) they are only applicable if going to accommodation booked through us. Please advise flight arrival details (flight number and arrival time) at least 30 days prior to departure if you wish to have this transfer provided. There is no guarantee we can arrange this transfer if we receive these details within 30 days of departure.
- Some Tailor-Made tours, such as our Tailor-Made Australia trips, may have cancellation terms that deviate from those set out in the Intrepid Standard Booking Conditions. Your Tailor-Made consultant will advise you of the cancellation conditions that apply to your booking prior to you paying your deposit.
- You acknowledge that you are choosing to travel at a time where you may be exposed to the COVID-19 virus. We will take all reasonable steps to ensure your safety and may require you to follow additional safety protocols before and during your trip. Depending on the most recent health information available to us, we may require you to comply with mandatory health policies, including the need for proof of vaccination or medical tests. More information can be found on our Covid-19 Customer Information page [here](#). Please note that these policy requirements are subject to change following advice from relevant authorities.