

# OAG Overseas Patagonia





# IN PARTNERSHIP WITH INTREPID TRAVEL

@outdooradventuregirlsuk

# **Our Travel Style**

Our global network of local experts deliver the types of experiences that can't be Googled. Immersive trips that enable you to explore authentic local culture in a sustainable, experience-rich way. We love the highlights, but the real magic for us happens well away from a beaten path, the real life experiences you won't find in a search engine.

# Patagonia Explorer 12 days/11 nights

# **About Your Trip**

**Start Location** 

Santiago, Chile

Finish Location

Ushuaia, Argentina

Accommodation

11 nights Hotel

Rooming Requirements

Twin Share

**Included Meals** 

Breakfast (11) Lunch (1) Dinner (2)

**Transport** 

Per Daily Itinerary

Leader/Guide

English Speaking Tour Leader throughout

**Included Activities** 

Per Daily itinerary

Entrance/Admission Fees

Where applicable with included activities

**Airport Transfers** 

Arrival and departure transfers are included on a group basis

Support

24-hour support from our local office

**Exclusions** 

- · International Flights
- Any visas required
- Services not mentioned in the itinerary
- · Late check out at hotels
- Meals and drinks not mentioned in the itinerary
- Drinks with included lunches and dinners
- Tips for leaders, guide and driver
- Expenditure of personal nature
- Personal Insurance
- Optional activities

We offset these emissions on your behalf. But we know that is not enough, so we also have a <u>carbon reduction</u> <u>target</u>.

# Safe and responsible travel, always.

As you look to get back on the road, we continue to ensure our trips are safe for everyone. That includes our travellers, our leaders and crew and the people we visit along the way. Our health and safety policies follow recommendations from the World Health Organization and the World Travel & Tourism Council's (WTTC) Safe Travel protocols for tour operators. Before we resume trips in any destination, our itineraries undergo a comprehensive risk assessment and audit, while leaders and suppliers will complete COVID-19 health and safety training. We have also introduced specific policies around testing and vaccination for your safety.







### Who we are

For over 30 years we've been taking travellers around the globe, on small group tours with like-minded Intrepid people. Our extensive COVID-19 Health & Safety Guidelines ensure your wellbeing is looked after during your travels.

### Safe travels

We're with you every step of the way through our value chain - from our suppliers, to our on ground operations and leaders

## **Certified B Corp**

When we became certified as the world's largest travel B Corp in 2018, it was not only our official pledge to be a responsible business, but also a promise to be the best travel company for the world.

# About your Driver/Driver Guide/Tour Leader

### Tour leader

On this trip you will be accompanied by one of our tour leaders. The aim of the tour leader is to take the hassle out of your travels and to help you have the best trip possible.

Your leader will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious and social aspects. We aim to support local guides who have specialised knowledge of the regions we visit. If you were interested in delving deeper into the local culture at a specific site or location then your leader can recommend a local guide service in most of the main destinations of your trip.

# Patagonia Explorer Itinerary

Day 1: December 2025 Destination: Santiago Meals Included: Dinner

Bienvenidos! Welcome to Chile. Surprising, cosmopolitan, energetic, sophisticated, and worldly, Santiago is a city of syncopated cultural currents, madhouse parties, expansive museums, and top-flight restaurants. No wonder 40 percent of Chileans call the leafy capital city home. Santiago is a wonderful place for strolling, and each neighborhood has its unique flavor and tone. Head out for the day to see the museums, grand architecture, and pedestrian malls of the Centro. Finally, head out for a welcome dinner in a local restaurant

Note: In case of flight cancellations, changes, if you experience severe delays at immigration, baggage collection or customs, or if you are not able to find the driver or representative, please contact our Operation Team at: +0051 996 055 559 or +0051 940 512 701.

Note: Check-in at hotel - 01:00PM

### **Arrival Transfer**

· Included on a group basis

### **Included Activities**

· Welcome dinner at a local restaurant

### Special Information

It's very important that you attend the welcome meeting as we will be collecting insurance and emergency contact details at this time. If you are going to be late, please let your travel agent or hotel reception know. Ask reception or look for a note in the lobby for more information on where the meeting will take place.

### Accommodation

Ugo Hotel 4\* (Standard room) or similar https://www.ugohotel.com/en/

Day 2: December 2025

Destination: Santiago / Puerto Natales

Meals Included: Breakfast

Today, you will be picked up from your hotel and transferred to Santiago airport to take your domestic flight to Puerto Natales.

Situated on the shores of Senoret Channel, Puerto Natales is the gateway to Torres del Paine National Park and a great place to catch up with fellow hikers for a pre- or post-trek meal in one of the many quaint local restaurants. Upon arrival in Puerto Natales city, you'll be dropped off at your hotel.

### **Included Activities**

- · Transfer from hotel to Santiago airport, in private service with English speaking tour leader
- · Domestic flight from Santiago to Puerto Natales
- · Transfer from Puerto Natales airport to hotel, in private service with English speaking tour leader

### Accommodation

Vendaval Hotel 4\* (Standard room) or similar http://hotelvendaval.com/en/ Day 3: December 2025

Destination: Puerto Natales / Torres del Paine / Puerto Natales

Meals Included: Breakfast, Boxed Lunch

After breakfast, you'll be joined by a local guide to explore the remarkable and diverse landscapes of Torres del Paine National Park, declared a Biosphere Reserve by UNESCO in 1978. Today's activities will be tailored to the weather and your group's fitness levels and interests.

Visit Torres Del Paine, as we pass several estancias (ranches) and go from a steppe eco-region towards deciduous forest. Along the way we may be able to see some of the local fauna, including many species of birds. We may also see guanacos, which are wild camelid related to the llama.

Torres Del Paine is world-famous for its granite towers, which give the park its name. These gigantic spires were carved by glacial ice. After entering the park, we will come upon a series of lakes with intense colors, mountains and local fauna. Lunch will be provided on route.

We continue to Lago Grey, where we will hike to a panoramic viewpoint to observe the glacier of the same name.

Return back to Puerto Natales at the end of the day.

Note: Navigation on the Grey Lake is NOT included.

### **Included Activities**

- Full day visit to Torres Del Paine National Park with a gourmet boxed lunch included, in private service with English speaking local guide.
- Entrance ticket to Torres Del Paine National Park

### Accommodation

Vendaval Hotel 4\* (Standard room) or similar http://hotelvendaval.com/en/

Day 4: December 2025

Destination: Puerto Natales / Bernardo O'Higgins National Park / Puerto Natales

Meals Included: Breakfast

This morning, we will visit the incredibly remote and stunningly beautiful Balmaceda and Serrano Glaciers. Located inside the Bernardo O'Higgins National Park, the glaciers are only accessible by boat. We set sail from Puerto Natales passing islands with colonies of sea lions and cormorants before reaching the Balmaceda peak. Standing 2035 meters high, the summit covered with ice and snow drifts is incredibly beautiful as is the Glacier Balmaceda which cascades from its side. Here we disembark and take a short walk to see the equally impressive Serrano Glacier and the 'calving' lake full of icebergs. On our return to the boat, we cross to the opposite side of the lake to make the journey back to Puerto Natales enjoying a hearty lunch on route.

### **Included Activities**

• Full day excursion to Balmaceda and Serrano Glacier navigation and transfers included, in shared service with English speaking local tour guide.

### Accommodation

Vendaval Hotel 4\* (Standard room) or similar http://hotelvendaval.com/en/

Destination: Puerto Natales / El Calafate

Meals Included: Breakfast

After breakfast, you will be picked up from your hotel, cross the international border from Chile to Argentina and arrive in El Calafate, your gateway to Glaciers National Park. Here you will be transferred to your hotel. El Calafate is a small town on the southern shore of Lago Argentino in Patagonia. Originally a sheep station and trading outpost, today the town has developed a bustling small-town atmosphere thanks to a growing tourist trade. Most people base themselves here whilst visiting the nearby Perito Moreno Glacier, located a short distance away at the southern reaches of the Parque Nacional Los Glaciares. Interestingly the town takes its name from the Calafate berry, and locals claim that if you eat one of these and make a wish, you are guaranteed to return to Patagonia. Enjoy your evening at leisure. After your long travel day, you might prefer to relax at your hotel.

### **Included Activities**

• Transfer from your hotel in Puerto Natales to hotel in El Calafate, in private service with English speaking tour leader

### Accommodation

Sent Calafate Hotel 3\* (Standard room) or similar https://sentcalafate.com.ar/portal/es-es/1/Inicio\_Sent

Day 6: December 2025
Destination: El Calafate
Meals Included: Breakfast

Today we go on a full day visit to view the stunning Perito Moreno Glacier, one of the few stable glaciers in the world. Stretching 3 km (1.8 mi) wide and 30 km (19 mi) long, it's an impressive sight. There are several viewing platforms overlooking Lake Argentino, offering perfect spots to watch and hear the ice cracking as it falls into the water below.

After observing the calving glacier, you'll board a boat with an English-speaking guide, live a unique and unforgettable experience at the Nautical Safari, this excursion will allow you to contemplate the magic of ice from a privileged point of view. You will sail along the ice wall, admiring its impressive cracks and waterfalls. You will also be able to observe the local fauna.

It will be cold; please ensure you take plenty of warm clothes for this trip.

After an unforgettable day, you'll return to your accommodation for a relaxing evening.

### **Included Activities**

- · Full day visit to Perito Moreno Glacier and Nautical Safari, in shared service with English speaking tour leader
- Entrance ticket

### Accommodation

Sent Calafate Hotel 3\* (Standard room) or similar https://sentcalafate.com.ar/portal/es-es/1/Inicio\_Sent

Day 7: December 2025

Destination: El Calafate / El Chalten

Meals Included: Breakfast

Today you will be transferred from El Calafate to your hotel in the charming frontier town of El Chalten, located just north of Glacier National Park (approximately 3.5 hours). This is a popular spot for hikers and climbers from around the globe, eager to explore the park's stunning glaciers and mountains. Spend today soaking in the breathtaking views and relaxing in preparation for your trek tomorrow. The rest of the day is free for you to relax.

### **Included Activities**

· Transfer from hotel in El Calafate to hotel in El Chalten, in private service with English speaking guide

### Accommodation

Poicenot Hotel 3\* (Standard room) or similar https://poincenot.hotels-argentina.net/es/

Day 8: December 2025
Destination: El Chalten
Meals Included: Breakfast

Rise early for your first day of trekking! After breakfast at your hotel, embark on one of Patagonia's most renowned trails—the Laguna de los Tres. This trek from El Chalten takes you through breathtaking landscapes. You'll walk through forests bordered by granite cliffs, cross crystal-clear streams, and make your way toward the stunning trio of frosted peaks of Mt. Fitz Roy. Along the journey, you'll encounter numerous glaciers, but the ultimate reward awaits at the end of a steep climb: the Glacier de los Tres and the vibrant blue lagoon nestled at the base of Mt. Fitz Roy. Admire the Capri Lagoon, which offers a more tranquil setting surrounded by dramatic peaks and pristine wilderness. The area is rich in flora and fauna, making it a great opportunity for wildlife spotting and appreciating the unique ecosystem. Take a moment to soak in the spectacular views and capture some memorable photos.

### **Included Activities**

• Full day tour hike to Laguna de los Tres & Capri Lagoon with transfers, in private service with English speaking tour leader

### Accommodation

Hotel in El Chalten (Standard room) or similar

Day 9: December 2025

Destination: El Chalten / El Calafate /Ushuaia

Meals Included: Breakfast

Today, you will be transferred from your hotel in El Chalten to El Calafate airport to take your domestic flight to Ushuaia.

Upon arrival, you will be transported to your hotel. The rest of the day and evening are yours to spend as you wish. Ushuaia lies at the southernmost tip of the Americas, the most southerly city on the island of Tierra del Fuego and often referred to as "the city at the end of the world". The town itself is low-lying and unassuming, centered on one main street and a waterfront that overlooks the Beagle Channel. Originally Ushuaia was little more than a remote outpost, first colonized by a British- funded mission in the late 1800's and subsequently used by the Argentinian government as a penal colony. What was once a sleepy small town has grown rapidly in recent years, much of which is due to tourist development and particularly to the increasing number of Antarctica trips calling to port here. There's plenty to do in Ushuaia and the surrounding area. The town itself is home to an interesting museum where you can learn more about the history of Ushuaia, Tierra del Fuego and the indigenous people who originally lived here.

### **Included Activities**

- · Transfer from hotel in El Chalten to El Calafate airport, in private service with English speaking tour leader
- · Fllight from El Calafate to Ushuaia
- · Transfer from Ushuaia airport to hotel, in private service with English speaking tour leader

### Accommodation

Mil810 Hotel 3\* (Standard room) or similar https://mil810.ushuaiahotelspage.com/en/

Day 10: December 2025

Destination: Ushuaia / Martillo Island / Ushuaia

Meals Included: Breakfast

After enjoying breakfast with your group, embark on a tour of Martillo Island, where you'll have the chance to walk among the resident penguins. Take a scenic drive with views of the Beagle Channel before boarding a boat that will take you to the island, allowing you to stroll alongside hundreds of penguins. Keep an eye out for other wildlife as well, including cormorants, petrels, and Nordic skuas. On your return to Ushuaia, you'll stop at the Acatushun Museum to learn more about the unique animals that inhabit this remote region.

### **Included Activities**

- · Full day tour to Martillo Island and Acatushun Museum, in private service with English speaking guide
- · Boat to Martillo Island in shared service

### Accommodation

Mil810 Hotel 3\* (Standard room) or similar https://mil810.ushuaiahotelspage.com/en/

Day 11: December 2025 Destination: Ushuaia

Meals Included: Breakfast, Dinner

Today, enjoy a navigation day through the Beagle Channel where you'll discover the fauna and landscapes of these latitudes. We'll sail from the tourist pier to traverse the Ushuaia bay until we reach the Beagle channel. From there, we'll navigate around the bird island to appreciate the Fuegian bird life, watching some "skuas", "Ceja Negra albatross", "Vapor ducks", "Cauquenes", "Cocineras seagull" and "Gray seagull". During this excursion, you'll cruise through the iconic waters, enjoying breathtaking views of the surrounding mountains and coastline. Keep an eye out for wildlife, including sea lions, cormorants, and various bird species. This tour is a fantastic way to experience the charm of the Beagle Channel. You will return to your hotel by the afternoon.

In the evening, enjoy a farewell dinner on your last night in Ushuaia.

### **Included Activities**

- · Half day tour on the Beagle Channel in shared service with English speaking guide
- · Farewell dinner in Ushuaia

### Accommodation

Mil810 Hotel 3\* (Standard room) or similar https://mil810.ushuaiahotelspage.com/en/

Day 12: December 2025
Destination: Ushuaia
Meals Included: Breakfast

Today after breakfast, your trip comes to an end. Depart the hotel at any time. Note: Check-out at hotel -10:00AM

### Departure Transfer

· Included on a group basis

# Important Information

### Problems and emergency contact information

While we always endeavour to provide the best possible holiday experience, due to the nature of travel and the areas we visit sometimes things can and do go wrong. Should any issue occur while you are on your trip, it is imperative that you discuss this with your group leader or local representative straight away so that they can do their best to rectify the problem and save any potential negative impact on the rest of your trip.

We recognise that there may be times when your group leader or local representative may not be able to resolve a situation to your satisfaction - if this is the case, please ask the group leader or local representative to speak to their direct manager.

You may also choose to provide details in your online feedback, which we ask you to complete within 30 days of the end of your trip. Please do be aware that it is very difficult for us to provide any practical help after the trip is completed, so informing us while still travelling will give us the opportunity to resolve the issue in real-time.

For general contact details please use the following page: https://www.intrepidtravel.com/contact-us

In case of a genuine crisis or emergency, you can reach our local office on the numbers below:

Available for phone call or WhatsApp call on +51 996 055559 Lima, +51 940 512701 Cusco

### Important notes

- 1. Full passport details are required at the time of booking in order to purchase Entrance fees to certain sites. Additionally on certain trips it's needed to book bus, train or flight tickets. Delays to provide this information may result in booking fees or changes to your itinerary.
- 2. A single supplement is available if you'd prefer not to share a room on this trip. The single supplement applies to all nights of your trip and is subject to availability. Please speak to your booking agent for further information.
- 3. This trip includes a domestic flight. Some airlines are particularly strict on excess baggage and usually enforce a maximum allowance of 15kg for check in luggage.
- 4. We highly recommend you take US Dollars with you to Argentina and change it locally. While ATMs are widely available, there is a daily limit for withdrawals and the exchange rate does fluctuate.

# Passports, visas and entry requirements PASSPORT

You'll need a valid passport to travel internationally and most countries require your passport to have a minimum of 6 months validity, so remember to check the expiry date.

We need your passport information to get everything ready for your trip so it's important that the information on your booking matches your passport exactly. Please take care to provide the correct details. We recommend carrying a copy of the photo page of your passport while travelling and leaving a copy at home with family or friends.

### **VISAS & ENTRY REQUIREMENTS**

Many countries require a visa and obtaining the correct visa for your trip and any countries you may transit through is your responsibility. We recommend you check your visa requirements as soon as you have booked your trip. This will ensure you have time to prepare your documents and for your visa application to be processed. You can check

the entry requirements for your nationality on your government's foreign travel advisories, consular websites or on our page here: http://www.intrepidtravel.com/visa-entry-requirements

### Medical and health information

### **GENERAL HEALTH**

All travellers need to be in good physical health in order to participate fully on this trip. For the safety and wellbeing of yourself and others, if you are unwell prior to travelling, please stay at home and contact us to make alternative arrangements.

When selecting your trip please make sure you have read through the itinerary carefully and assess your ability to manage and enjoy our style of travel. Please note that if in the assessment of our group leader or local representative a traveller is unable to complete the itinerary without undue risk to themselves and/or the rest of the group, we reserve the right to exclude them from all or part of a trip without refund.

You should consult your doctor for up-to-date medical travel information or for any necessary vaccinations before departure. We recommend that you carry a first aid kit as well as any personal medical requirements in their original packaging as they may not easily be obtained while travelling. If you are carrying medication, ensure you check your government's foreign travel advice for any local restrictions or requirements.

### MOSQUITO-BORNE ILLNESSES:

Some regions of Central & South America can experience outbreaks of dengue fever. There is no vaccination against it, but there are preventative measures that you can take such as wearing long clothing, using repellent, and being indoors particularly around dusk and dawn. If you have a fever or feel unwell, please let your group leader or local representative know right away. Protect yourself against mosquito-borne illnesses such as malaria by taking measures to avoid insect bites.

### **ZIKA VIRUS:**

There have been reports of transmission of the mosquito-borne Zika virus in this region and we advise all travellers to protect themselves from mosquito bites. Given possible transmission of the disease to unborn babies, and taking a very cautious approach, we recommend all women who are pregnant or trying to get pregnant to consult with their doctors before booking their trip.

### YELLOW FEVER

A valid international certificate of vaccination against Yellow Fever is required in many countries. You may need to present this on arrival at the airport or border crossing. Some countries will refuse entry if you are unable to present your certificate. It's also quite common for your home country to request a Yellow Fever certificate on your arrival back home. It is your responsibility to check with your doctor well in advance of leaving home about the Yellow Fever requirements for the countries you'll be visiting.

### **DENGUE FEVER:**

Dengue Fever is common in Latin America and can occur throughout the year. Argentina, Bolivia, Uruguay, Brazil, and parts of Mexico are currently suffering from a serious outbreak. This virus is transmitted by mosquitoes. There is no vaccination against it, but there are preventative measures that you can take such as wearing long clothing, using repellent, and being indoors particularly around dusk and dawn.

### Food and dietary requirements

While travelling with us you'll experience the vast array of wonderful food available in this region. Your group leader or local representative will be able to suggest restaurants to try during your trip. To give you the maximum flexibility in deciding where, what and with whom to eat, generally not all meals are included in the trip price. This also gives you more budgeting flexibility. As a rule, our groups tend to eat dinner together to enable you to taste a larger variety of dishes and enjoy each other's company. There's no obligation to do this though.

### DIETARY REQUIREMENTS

Please let us know your diet requirements before your trip starts.

Generally speaking, in bigger cities/towns vegetarians can expect a reasonable range of vegetarian venues and/or vegetarian options within tourist restaurant menus. However, vegetarianism is not the norm in this part of the world so options can be limited when eating at homestays, small local restaurants, street stalls, markets, etc.

More restrictive diet requirements (vegans, coeliac, gluten intolerance, fructose intolerance, lactose intolerance, etc.) can also be accommodated along this trip but you should expect a lesser variety than what you can expect at home. We recommend that, if possible, to bring your own supply of snacks with you.

For those on strict Kosher or Halal diets, we understand your dietary requirements are important, however, sometimes due to cultural and language differences these are not always easy to convey when you are travelling. Your guide will do their best to assist you in translating your needs when eating out, but please be aware that these diets are almost unheard of in much of the continent and the best they may be able to accommodate is no pork and shellfish. If this will be a concern for you you may need to consider opting for vegetarian or vegan meals for the included meals in your itinerary. We recommend researching kosher or halal options in your destination country prior to travel to see if you are able to buy snacks once there, otherwise consider bringing some from home.

### Accommodation

The style of accommodation indicated in the day-to-day itinerary is a guideline only and may change. On some occasions, alternative arrangements may need to be made due to the lack of availability of rooms in our preferred accommodation. In these cases, we will use a similar standard of accommodation.

Throughout the trip, we request that our properties prepare rooms in time for our arrival, especially if we're arriving prior to normal check-in time. However, this isn't always possible which means we won't be able to check-in immediately on arrival at some hotels. Instead, we can store our luggage and explore our new destination or on some trips, have use of shared day rooms until all rooms are available.

### Money matters

### **ARGENTINA**

The local currency is the Argentinian Peso (ARS). USD cash is the easiest currency to exchange.

We recommend you take USD cash with you to Argentina and change it locally. While ATMs are widely available, there is a daily limit for withdrawals and the exchange rate does fluctuate.

ATMs are widely available in major towns and cities across Latin America. Credit cards can generally be used in tourist shops and restaurants. Visa and Mastercard are preferred. Smaller venues take cash only.

Argentina currency information:

The unit of currency in Argentina is the Argentinean peso (ARS).

### **TIPPING**

Tipping can be an appropriate way to recognise great service when travelling. While it may not be customary in your home country, it is an entrenched feature of the tourism industry across many of our destinations and is greatly appreciated by the people who take care of you during your travels. It is always best to avoid tipping with coins, very small denomination notes, or dirty and ripped notes, as this can be regarded as an insult rather than the goodwill gesture it is intended to be.

### OPTIONAL TIPPING KITTY

On Day 1 of your trip, your group leader or local representative may discuss with you the idea of operating a group tipping kitty, whereby everybody contributes an equal amount and your group leader or local representative distributes tips for drivers, local guides, hotel staff and other services included on your trip. This excludes restaurant tips for meals not included in your itinerary. The group leader or local representative will keep a running record of all monies spent which can be checked at any time, and any funds remaining at the end of the tour will be returned to group members. We have found that this is easiest way to avoid the hassles of needing small change and knowing when and what is an appropriate amount to tip. Participation in this kitty is at your own discretion, and you are

welcome to manage your own tipping separately if you prefer. Please note the tipping kitty excludes tips for your group leader or local representative.

### YOUR GROUP LEADER OR LOCAL REPRESENTATIVE

You may consider tipping your group leader or local representative for outstanding service throughout your trip. The amount is entirely a personal preference however as a guideline 4-7 USD or EUR per person (in a currency relevant to your destination), per day can be used. Of course, you are free to tip more or less as you see fit, depending on your perception of service quality and the length and involvement of your group leader or local representative on your trip.

### **Packing**

Most travellers prefer to take a small to medium wheeled suitcase, which is a great size for the packing capacity in any public transport we use on this tour. However, on our Patagonia trips it is best to take a backpack rather than a standard suitcase.

Whatever you take, be mindful that you will need to be able to carry your own luggage, handle it at airports, take in/out of accommodation and perhaps even walk short distances. Generally speaking, we recommend you pack as lightly as possible. In terms of weight, Aerolineas Argentinas (domestic airline in Argentina) allows a maximum of 15kg for check in luggage.

You'll also need a small backpack for daily activities and included hikes. We recommend a 20-35 litres backpack with hip belt.

Other than the items and clothing you always need on a trip, below we have listed packing suggestions specific for this trip:

### **ESSENTIALS**

- Day pack: for carrying essentials during activities & hikes
- Trekking clothing: A mixture covering lightweight clothing and some warm layers is recommended. Your activities will take place in the outdoors, where weather may change quickly. Lightweight, comfortable, and quick drying clothes for the activities are best. Laundry facilities may not be available on every day basis, so make sure you have a few cycles of clothes.
- Hiking boots with a good grip, ankle support and waterproof membrane that are comfortable to walk for an entire day
- Comfortable shoes for shorter walks or evenings spend around accommodation
- Sport sandals
- Light jacket, fleece and base layers
- Wind and waterproof jacket
- Breathable, non-cotton hiking t-shirts
- Long hiking pants or zip-offs
- Nylon hiking shorts
- Water bottle or bladder: you will need water during activities and it's best to avoid buying unnecessary plastic.
- Sun protection: sunscreen, sunglasses, sunhat or bandana
- Torch/flashlight/headtorch
- Toiletries

### RECOMMENDED

- Personal medical kit. A larger kit will be on hand with your leader, but we recommend you carry items such as mild pain killers, antihistamine tablets and any personal medication you may need
- Ear plugs & eye mask
- Camera with spare batteries/power bank: You will have access to power to recharge your electrical items daily
- Travel eco-friendly wipes/hand sanitizer

### OPTIONAL

- Swimwear

- A good book, a journal and music player

### **VALUABLES**

Please try to avoid bringing unnecessary valuables. It's also recommended to bring a copy of all important documents e.g. air tickets, passport, vaccination certificate, etc. and keep the copies separate from the originals. While not valid, a photocopy makes it very much easier to obtain replacements if necessary. If you need some further tips for packing, you can always check out our ultimate packing list.

### WATER BOTTLE

Please bring your own water bottle to refill along the way. The sale of bottled water contributes to an enormous environmental problem around the world. In addition to the water in bottles, the production of a 1 litre plastic bottle takes 2 litres of water and 200ml of oil. A large proportion end up in limited landfill or discarded in waterways and natural environments.

### **LAUNDRY**

Laundry tends to be more expensive than other parts of South America in this part of the world. It's best to wait for a two-night stop in order to make sure you get it back in time. Please expect to pay anywhere from ARS1500 to ARS3500 (USD10 - USD25) for a 2kg bag.

### Phone and internet access

WhatsApp is a popular way to communicate in Latin America. We recommended downloading WhatsApp prior to departure to communicate by text with your group leader or local representative and group members during the tour. Once downloaded, please validate your phone number before leaving home as you will not be able to do this once you arrive unless you have international roaming enabled. Connections for making phone calls through WhatsApp are not reliable, so please do not use this app to make calls to our emergency phone line.

### Climate and seasonal information

Typically, temperatures range from about  $50^{\circ}F / 10^{\circ}C$  to the mid-70s /  $20^{\circ}C$  during the day, dropping into the 40s /  $5^{\circ}C$  at night. Temperatures tend to be cooler during our December and March adventures. Rain and very strong winds are possible any time of year and can make temperatures seem very cold.

### Group Leader

All group trips are accompanied by one of our group leader or local representative. The aim of the group leader or local representative is to take the hassle out of your travels and to help you have the best trip possible. Intrepid endeavours to provide the services of an experienced group leader or local representative however, due to the seasonality of travel, rare situations may arise where your group leader or local representative is new to a particular region or training other group leader or local representative.

Your group leader or local representative will provide information on the places you are travelling through, offer suggestions for things to do and see, recommend great local eating venues and introduce you to our local friends. While not being guides in the traditional sense, you can expect them to have a broad general knowledge of the places visited on the trip, including historical, cultural, religious, and social aspects. At Intrepid we aim to support local guides who have specialised knowledge of the regions we visit. If you are interested in delving deeper into the local culture at a specific site or location then your group leader or local representative can recommend a local guide service in most of the main destinations of your trip.

### Safety

Most national governments provide regularly updated foreign travel advice on safety issues involved with international travel. We recommend that you check your government's advice for their latest travel information before departure and ensure that your travel insurance covers you for all destinations and activities on your trip. Please refer to our website's safety page for links to major travel advisories and updates on safety issues affecting our trips here: https://www.intrepidtravel.com/travel-alerts

We strongly recommend the use of a neck wallet or money belt while travelling, for the safe-keeping of your passport, flight tickets, cash and other valuable items. Leave your jewellery at home - you won't need it while

travelling. Many of our hotels have safety deposit boxes, which is the most secure way of storing your valuables. A lock is recommended for securing your luggage.

Your group leader or local representative will accompany you on all included activities, however, during your trip you'll have some free time to pursue your own interests or relax and take it easy. While your group leader or local representative will assist you with the available options in a given location, please note that any optional activities you undertake are not part of your Intrepid itinerary, and Intrepid makes no representations about the safety of the activity or the standard of the operators running them. Please use your own good judgement when selecting an activity in your free time. Please also note that your group leader or local representative has the authority to amend or cancel any part of the trip itinerary if it's deemed necessary due to safety concerns.

Intrepid's operational safety policies can be viewed on our website at the link below. We recommend that you take a moment to read through this information before travelling, and would appreciate any feedback on how safety is being managed on our trips.

https://www.intrepidtravel.com/safety-guidelines

### PETTY THEFT AND PERSONAL SAFETY

While travelling there is always the risk of pick-pocketing and petty theft, particularly in the more touristy cities. We recommend that you exercise caution when walking alone at night and encourage you to walk together and only on main, well-lit thoroughfares. Be particularly vigilant on public transport. Simple measures like carrying your day pack on your front, not hanging your bag over the back of your chair or on the floor and wearing a money belt will reduce any chance that your valuables should go missing.

### MONEY WITHDRAWAL:

In order to avoid fraud and theft, it is advisable that you withdraw money from ATMs located inside banks or guarded shops during business hours only.

### TRAFFIC AND DRIVING ON THE OTHER SIDE OF THE ROAD:

Depending on where you come from please note that drivers in this part of the world may drive on the opposite side of the road from what you are used to. Look both ways before crossing any road. Traffic can be a little more chaotic than you might be used to at home. Be aware!

### SEAT BELTS:

Please be aware that local laws governing transportation safety may differ from those in your home country and not all the transport which we use is able to provide seat belts.

### LIFE JACKETS:

While life jackets are generally available on water craft, there may be occasions where they are not provided and child size life jackets are not always readily available. If travelling with children and this safety issue concerns you we will be able to advise alternative methods of transport (where available) for you to travel to the next destination. You can choose to travel independently for this leg of the journey. This would be at your own expense.

### FIRE PRECAUTIONS:

Please be aware that local laws governing tourism facilities in this region differ from those in your home country and not all the accommodation which we use has a fire exit, fire extinguishers or smoke alarms.

### Community guidelines

Intrepid won't tolerate any kind of violence, harassment (whether physical, verbal or sexual), or disrespect toward fellow travellers, our teams or local communities.

To ensure the wellbeing of everyone on the trip, decisions made by your group leader are final.

Romantic relationships between travellers and group leader or local representative are not permitted while on trip.

Any behaviour that prevents your leader from continuing the itinerary as planned, breaks local laws or opposes any of these guidelines may result in Intrepid denying your booking or removing you from the trip.

If something concerns you during your travels, please speak to your group leader immediately. Alternatively, you can contact us on the emergency contact number detailed in the Problems and Emergency Contact Information section of this Essential Trip Information.

### Travelling on a group trip

As you travel on a group trip you will be exposed to all the pleasures and maybe some of the frustrations of travelling in a group. Your fellow travellers will probably come from all corners of the world and likely a range of age groups too. We ask you to be understanding of the various needs and preferences of your group - patience with your fellow travellers is sometimes required for the benefit of everyone's travel experience. Remember too that you have responsibilities to the group. If you are requested to be at a place at a certain time, ensure that you don't keep the rest of the group waiting. We have found time and time again that the very best trips we operate are those where the dynamics within the group work well - this takes just a little effort on your part. Due to privacy reasons, we are unable to provide you with contact details and any personal information about your fellow travellers booked on your trip prior to departure.

### **SOLO TRAVELLERS**

The beauty of our style of travel is that it caters to travellers who are travelling solo and who want to meet and share experiences with like-minded people.

On our trips rooming is organised on a twin-share basis. We pair up solo travellers with another traveller of the same gender as per the gender marker on each of their passports.

As a responsible tour operator, we strive to create a safe and inclusive environment for everyone. In the case that your gender identity differs from what is indicated on your passport, please contact us so that we can discuss rooming options with you.

We also have an optional single supplement available on most trips for travellers who prefer to have their own room. Please note that this only applies to accommodation during the tour. Pre-trip and post-trip accommodation booked through us will be on a single room basis.

On a small selection of itineraries some accommodations are booked on an open gender, multi-share basis (for example on a felucca in Egypt or an overnight train in Vietnam). In those instances it will clearly be stated in our Essential Trip Information prior to booking and travelling.

### Travel insurance

Travel insurance is compulsory on all our trips for those travelling internationally. We require that at a minimum you are covered for medical expenses including emergency repatriation. If you are travelling within your home country or region please confirm before travel that you are entitled to access the public medical system easily should an accident occur. We strongly recommend all travellers have a policy that also covers personal liability, cancellation, curtailment and loss of luggage or personal effects. For international trips, you will not be permitted to join the group until evidence of travel insurance and the insurance company's 24-hour emergency contact number has been sighted by your group leader or local representative.

If you have credit card insurance your group leader or local representative will require details of the participating insurer/underwriter, the level of coverage, policy number, and emergency contact number rather than the bank's name and your credit card details. Please contact your bank for these details prior to arriving in-country.

For travellers who reside within the European Union, Switzerland or USA the requirement to purchase travel insurance cannot be compulsory. However the purchase of travel insurance is still highly recommended, and travellers from these regions who decline travel insurance when travelling outside of their home region must sign a Travel Insurance Waiver Form at the Group Meeting, recognizing personal responsibility for emergency medical and repatriation costs should they arise.

For assistance with travel insurance or other services, please visit the link below:

https://www.intrepidtravel.com/booking-resources/our-services

### Responsible travel

Our Responsible Travel Policy outlines our commitment to preserving the environment, supporting local communities, protecting the vulnerable, and giving back to the places we travel. All our trip group leaders or local representatives, suppliers, and staff are trained on these principles and are core to us delivering sustainable, experience-rich travel.

Explore the different parts of our Responsible Travel Policy by visiting: https://www.intrepidtravel.com/responsible-travel

Latin Americans can be very conscious of appearance so try to be casual but conservative in your dress. Outside of beach areas halter tops and very short should not be worn. When visiting churches or religious sites shoulders and knees should be covered.

### The Intrepid Foundation

We created our not-for-profit, the Intrepid Foundation because you – our travellers – told us you wanted to make an even greater impact in the communities you visit.

The Foundation works by teaming up with partners around the world so that together we can deliver greater positive impact at scale. Partners are identified by our local staff who live and work in our destinations. They harness their powerful community connections to determine the issues that matter most and select local partners who can deliver real solutions.

Since 2002, the Intrepid Foundation has raised more than \$14million dollars and supported more than 160 communities worldwide. Now, with over 40 partners all over the world, your donations are helping to restore forests in Kenya, empower women in Honduras and promote elephant welfare in Laos, to name just a few.

For more information about the Intrepid Foundation, please ask your group leader or local representative or visit our website: http://www.theintrepidfoundation.org/

This trip supports Torres del Paine Legacy Fund, helping to preserve, support and celebrate the Torres del Paine National Park and its surrounding communities. Donations help Torres del Paine's trail restoration and conservation work in the Última Esperanza province of Chile. Intrepid will double your impact by dollar-matching post-trip donations made to The Intrepid Foundation. To find out more or make a donation, visit: http://www.theintrepidfoundation.org/t/tdplf

# **Booking Conditions**

By booking this Intrepid Travel Tailor-Made Adventure, you agree to the Intrepid Standard Booking Conditions <a href="https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions">https://www.intrepidtravel.com/au/booking-intrepid/booking-conditions</a> and any deviations specified below that apply to your Tailor-Made booking as set out below.

If you are making a booking on behalf of a group, you must ensure each traveller has read and agrees to our Booking Conditions before making the booking.

- You must provide a travellers' name list and details including name as per passport, passport number and expiration date, nationality, DOB, gender, rooming requirements, dietary requirements, medical concerns at least 60 days prior to departure of the trip.
- All rates are per person, based on indicated numbers travelling together as one movement.
   Any changes to the group size at any time before or after confirmation of services will require the trip to be repriced.
- The details set out in your proposal are a
   quotation only. The pricing and itinerary are
   subject to availability of accommodation,
   transport, leaders, and other suppliers at time of
   booking. We reserve the right to amend and
   requote itinerary if such suppliers are not
   available.
- By making your payment, you are agreeing to the most recent itinerary and price quote. All revisions will be subject to requote and additional approval.
- A contract will exist when we accept your deposit.
- If we, or a third-party operator, is required to make amendments to your original proposal, subsequent pricing may become applicable to your booking.
- Any changes to the itinerary made by you AFTER services have been confirmed will require a revised quote and may be subject to an additional charge (as levied by hotels, ground operators or airlines). No additional changes are permitted within 30 days prior to departure.

- Hotels listed in the quote are indicative only and are subject to change. If the hotel listed in the quote is unavailable, we will confirm an alternative hotel of similar standard.
- If complimentary transfers are included, (on a group basis) they are only applicable if going to accommodation booked through us. Please advise flight arrival details (flight number and arrival time) at least 30 days prior to departure if you wish to have this transfer provided. There is no guarantee we can arrange this transfer if we receive these details within 30 days of departure.
- Some Tailor-Made tours, such as our Tailor-Made Australia trips, may have cancellation terms that deviate from those set out in the Intrepid Standard Booking Conditions. Your Tailor-Made consultant will advise you of the cancellation conditions that apply to your booking prior to you paying your deposit.
- You acknowledge that you are choosing to travel at a time where you may be exposed to the COVID-19 virus. We will take all reasonable steps to ensure your safety and may require you to follow additional safety protocols before and during your trip. Depending on the most recent health information available to us, we may require you to comply with mandatory health policies, including the need for proof of vaccination or medical tests. More information can be found on our Covid-19 Customer Information page here. Please note that these policy requirements are subject to change following advice from relevant authorities.